

FOUNDATIONS ISRAEL TOUR
October 14-25, 2018
FREQUENTLY ASKED QUESTIONS

WHEN IS THE FOUNDATIONS ISRAEL TOUR?

The tour is scheduled for October 14-25, 2018.

WHO CAN COME ON THE TOUR?

The tour is open to individuals, couples, families and groups of all ages.

(Please take into account the pace of the tour when considering children under the age of 8).

WHAT IS THE COST OF THE TOUR

The tour is \$4,395 per person (double occupancy) round-trip Boston to Tel Aviv. If a single room is preferred it will be an additional \$1495. If you prefer to secure round-trip airfare to Tel Aviv on your own, the land-only package is \$3,495.

Any change made to an existing record or any passenger joining the tour within 30 days of departure will be subject to additional fees that are imposed by the airline. Extra shipping and handling fees may also be applicable.

The airfare is based on actual contract rates for travel on EL AL ISRAEL AIRLINES from Boston, MA October 14-25, 2018. Airfares will be guaranteed by the airline contract with our travel broker, but the fuel surcharge amount cannot be "locked in" until tickets are issued. Should an increase in this fee take effect for any reason, we will notify you immediately. We do not anticipate increases but you need to be aware of the possibility. Airline fuel surcharges as of this date are \$705, which is included in the price of the tour.

WHAT DOES THE PRICE INCLUDE?

- Round trip airfare between Boston Logan International Airport in Boston, MA and Ben Gurion Airport in Tel Aviv
- Deluxe, 5-star hotels with spectacular locations
- Full Israeli breakfast each day
- Dinner each evening
- Two lunches are included; one on Sea of Galilee and one in Jerusalem's Old City
- Farewell dinner before departure
- Boat ride on Sea of Galilee
- All entrance fees to the sites/museums
- All airport transfers and taxes, hotel taxes and service charges
- Baggage handling while on tour beginning with arrival in Israel
- Deluxe, air-conditioned motor coach
- English-speaking, licensed Israeli guide specializing in Christian tours
- ALL tips and gratuities on the tour (hotels, baggage handling, meals, tour guide and bus driver)

WHAT IS NOT INCLUDED IN THE TOUR?

The price of the tour does not include cost of passport fees, travel insurance costs, items of a personal nature such as laundry services, tips for personal services, phone calls, souvenirs, and beverages other than those included with meals. If you wish to be baptized in the Jordan River, there is an additional cost of renting a robe and towel at the baptismal site.

WHAT IS THE ROUND-TRIP FLIGHT SCHEDULE ON EL AL ISRAEL AIRLINES FROM BOSTON TO TEL AVIV ISRAEL?

OCT 14 DEPART - Boston (BOS) EL AL Israel Airlines, LY 016 at 9:15 pm

OCT 15 ARRIVE - Tel Aviv, 3:15 pm

OCT 25 DEPART - Tel Aviv (TLV) on EL AL Israel Airlines, LY 015 at 12:45 am

OCT 25 ARRIVE - Boston, 6:00 am

HOW DO I GET FROM MY DEPARTURE CITY TO BOSTON?

If you live in the Denver area, we will be able to obtain flights from Denver to Boston at group rates seven months from our departure date to Israel. We should have that information available by mid-March 2018, allowing us to fly out of Denver as a group. The price is yet to be determined and is not included in the price for the tour. You may wish to use reward miles to obtain a ticket to Boston. If you live out of the Denver area you are responsible for purchasing your ticket to Boston to meet us at the EL AL Terminal in Boston. Be sure to allow at least 4 hours before departure from Boston to Tel Aviv in case of unforeseen domestic delays. You do not want to miss the flight to Israel!

WHEN AND HOW DO I REGISTER FOR THE TOUR?

Registration is open immediately. There are limited spaces available that will be filled on a first come, first serve basis so register soon to secure your spot. To register go to Foundations Church website; <http://www.foundationschurch.org/israel2018> and click the "Sign Up Now" Fill out one registration form for each person registering for the tour. A \$500 deposit per person is due upon your online registration and is to be secured with a credit card. You may register without passport information if you need to acquire a passport or if your passport has expired.

WHAT IS THE PAYMENT SCHEDULE?

1. A \$500 deposit is due with each application submitted, one application per person.
2. On or before April 12, 2018 a payment of \$1800 is due per person in addition to the \$500 deposit received.
3. Passengers signing up April 12 or later must submit the deposit plus the 2nd payment.
4. Final payment is due on or before August 31, 2018 and required to ticket the group.
5. Payments may be made by credit card, however a 3% service fee will be applied to any amount charged.

WHAT IS THE CANCELLATION POLICY?

1. \$250 cancellation fee will apply to anyone who cancels from the time the application is received until April 30, 2018
2. \$850 cancellation fee will be applied to anyone who cancels between May 1 and July 31
3. \$1300 cancellation fee will be applied to anyone canceling between August 1 and August 15
4. A minimum fee of \$1750 will be applied to anyone canceling between August 16 and August 30.
6. Cancellations received on or after August 31, 2018 are subject to 100% cancellation fee
7. Trip insurance is highly recommended in case of unforeseen circumstances

DO I NEED TO PURCHASE TRAVEL INSURANCE?

It is not required, but it is encouraged, to protect against unforeseen events that could prevent your traveling or completing your trip. Travel insurance offers peace of mind, as well as financial protection.

CAN I SPEND MY US DOLLARS IN ISRAEL?

Yes, Israel widely accepts US dollars so there is no need to convert money into Israeli Shekels. Credit cards are accepted in most gift shops. Be advised that some shops do not accept traveler's checks. There will be a small safety-deposit box in your hotel room to store cash, passports and other valuables.

HOW STRENUOUS IS THE TOUR?

Each day begins early and is filled with exciting activities! You should be able to walk, climb stairs and get on and off the bus without help. The tour is not difficult, but there is a great deal of walking on uneven surfaces and stairs. People in reasonably good health will have no difficulty participating in all of the activities. We recommend that you begin to walk now to build up your stamina and strength. If your health is questionable, please consult a physician.

WHAT SHOULD I PLAN TO WEAR ON THE TOUR?

Fall will be near perfect weather! Expect 70-80's in the day and 60's in the evening. Bring a jacket for the cool early mornings and evenings. It will be quite warm and sunny around the Dead Sea with higher temperatures, so you should pack a hat or visor. Include an umbrella in case of a surprise shower as well as a buffer from the bright sun. Casual and comfortable clothes are the order of the day, with modesty for both men and women. If you like to wear shorts they should come to the knees on both men and women. Some sites on the itinerary do not allow shorts and sleeveless tops. You will be informed the day before if we will be visiting those sites. Packing items that you can coordinate and accessorize is a good idea. Comfortable shoes that provide good support with non-skid soles are of utmost importance! We recommend properly "breaking in" any shoes you plan to wear while touring. A wise idea for packing is to include clothes that can be layered and removed throughout the day as needed.

WHAT IS THE LUGGAGE POLICY?

It is requested that each person bring only one suitcase each (50 lb. limit) because of the limited space in the motor coach's luggage storage area. The one large bag per person should be adequate for the length of the tour and is included in the cost of the airfare. After arriving in Israel and clearing customs, your luggage will be transferred from baggage claim and loaded onto the bus. It will be unloaded and loaded for you at each hotel stop as well.

DO I NEED A PASSPORT?

Yes, each person – regardless of age – must carry a passport that is valid for six months after the scheduled return date. For more information or to obtain a passport application, visit www.travel.state.gov. Visas are not required for U.S. citizens. If you do not have a passport, apply for one as soon as possible.

DO I NEED ANY VACCINATIONS BEFORE TRAVELING TO ISRAEL?

No, Israel is an entirely modern country with an advanced level of hygiene and health care on a par with the best facilities in North America and Western Europe.

WHAT HOTELS ARE ON THE TOUR ITINERARY?

We will be staying at four different hotels during the tour. They are all deluxe, five-star hotels.

- The Dan Panorama Hotel (1 night Tel Aviv)
- The Gai Beach Hotel (3 nights Tiberias/Sea of Galilee)
- Herod's Hotel (1 night Dead Sea)
- The Leonardo Plaza Hotel (4 nights/5 days Jerusalem)

DO THE HOTELS OFFER INTERNET SERVICE?

Yes, the hotels do offer Internet service. Fees vary from hotel to hotel.

WILL MY ELECTRICAL ITEMS WORK IN ISRAEL?

The electrical outlet's voltage is 220 and the electrical plug is different. If your electrical appliance is not dual voltage you will need a convertor that changes the electric current. If your appliance is dual voltage, you will only need an adaptor to plug into the electrical outlet. The convertor/adaptor kits can be purchased at Wal-Mart, Target, etc. for approximately \$25.

IS THE WATER SAFE TO DRINK?

Water is generally safe. Bottled water is available on the bus and in shops if you are concerned. Tourists are advised to drink extra fluids while in Israel.

WHAT IF I HAVE SPECIAL DIETARY CONCERNS?

Let us know before departure and we will do everything we can to meet your needs. The airlines and all of the hotels we will stay at are eager to make your visit as pleasant as possible. There will be a variety of foods available with many locally grown fruits and vegetables.

WILL I RECEIVE GOOD MEDICAL TREATMENT IF I BECOME INJURED OR ILL DURING THE TOUR?

Yes, if you are injured or become ill during a tour, the local tour guide can contact a doctor to come to your hotel room to administer treatment. The concierge at the hotels can also contact a doctor to treat a guest. If you need to be hospitalized in the Holy Land, you can rest assured in knowing that the hospitals are well equipped and are staffed with friendly, English-speaking doctors and nurses.

IS IT SAFE TO TRAVEL IN ISRAEL?

Yes, Israel is an extremely safe country to visit and tour. In 2016 over three million tourists visited Israel. Many people returning from touring in Israel often remark how safe they felt while they were there. Tourism in Israel is one of their main industries so they take extreme precautions to protect all guests visiting their country. In the unlikely event a travel ban is issued, the tour will be rescheduled. Pray for guidance in your decision to become a member of the tour and trust God for His direction. Let your trust in God's protection overtake any fears so that you do not miss out on this wonderful, life-changing opportunity.

ARE THE TOUR BUSES EQUIPPED WITH BATHROOMS?

The buses in the Holy Land are not equipped with bathrooms. However, the tour guide will allow extra time at each site for you to use the facilities.

CAN YOU DESCRIBE A TYPICAL DAY ON THE TOUR?

A typical day in the Holy Land begins with a wake-up call at 6:00am. Breakfast is served in the hotel dining room beginning at 6:30 or 7:00am. The bus will depart the hotel promptly at 8:00am. During the day you will visit approximately 4-6 sites, then return to the hotel between 5:30pm – 6:00pm. You will stop at a local restaurant for lunch while sightseeing. Dinner is served in the hotel dining room beginning at 6:30-7:00pm. Because of the long touring days, most tour hosts do not schedule evening activities for the group.

WHAT IS THE MOST IMPORTANT THING I CAN DO TO PREPARE FOR THE TOUR?

Pray for God to prepare your heart and mind to recognize the insights that He desires for you to learn before, during and after the tour, to strengthen your faith, and draw you closer to Him. A great way for this to begin is by reading the Gospel of Luke, which gives you a chronological account of our Lord's life. Also, 1 & 2 Samuel and 1 & 2 Kings will give you an invaluable background to many of the ancient sites we will be visiting.

PLEASE NOTE: Flight times are subject to change by the airlines without advance notice. Foundations Israel Tour is not responsible for such changes or delays and does not reimburse expenses resulting from such delays.